

컨택 센터 서비스

제공업체







EU 전역에서 운영되는 컨택 센터 서비스 제공업체가 매물로 나와 있습니다. 이 회사는 음성기반 서비스에 중점을 두고 인바운드, 아웃바운드 및 혼합 컨택 센터 운영을 포함한 종합적인고객 서비스 솔루션을 제공합니다. ISO 9001 및 ISO/IEC 27001 인증을 통해 높은 운영 표준을유지하고 있습니다. 이 회사의 비즈니스 개발 전략은 주로 추천과 인바운드 리드에 의존하며통신, IT 및 아웃소싱 부문의 4대 주요 고객에게 서비스를 제공하고 있습니다. 전화 관련업무에만 집중하고 있으며, 2개의 고보상 캠페인과 30명의 전문 에이전트가 혼합된 프로젝트팀을 운영합니다. 이러한 운영 구조를 통해 높은 서비스 품질을 유지하면서 목표 시장 전반의다양한 고객 요구를 충족할 수 있습니다.

서비스 대상 산업:

통신, 정보 기술, 비즈니스 프로세스 아웃소싱

제공되는 서비스:

- 인바운드 고객 서비스
- 아웃바운드 통화
- 혼합형 컨택 센터 운영
- 음성/채팅 지원
- 이메일 지원
- 백오피스 운영

지리:

EU 내 2개 사무소

인원수:

직원 520명

수익:

\$4,504,752.49

EBITDA:

\$1,100,000.00

수익 예측:

\$7,700,000.00

TARGET PRICE

\$7,700,000

GROSS REVENUE

\$4,500,000

EBITDA

\$1,100,000

BUSINESS TYPE

콜 센터

COUNTRY

슬로바키아

BUSINESS ID

L#20250902



The information contained herein does not constitute an offer to sell or a solicitation of an offer or a recommendation to purchase securities under the securities laws of any jurisdiction, including the United States Securities Act of 1933, as amended, or any US state securities laws, or a solicitation to enter into any other transaction

The projected financial information contained in the Memorandum is based on judgmental estimates and assumptions made by the management of the target Company, about circumstances and events that have not yet taken place. Accordingly, there can be no assurance that the projected results will be attained. In particular, but without prejudice to the generality of the foregoing, no representation or warranty whatsoever is given in relation to the reasonableness or achievability of the projections contained in the Memorandum or in relation to the bases and assumptions underlying such projections and you must satisfy yourself in relation to the reasonableness, achievability and accuracy thereof.

By delivering this Memorandum, neither MergersUS Inc., nor its authorized agents are making any recommendations regarding the acquisition or strategies outlined herein. Interested parties shall exercise independent judgment in, and have sole responsibility for, determining whether an acquisition of the Company is suitable for them, and neither MergersUS Inc, nor its authorized agents have responsibility to, and will not, monitor the condition of interested parties to determine that an acquisition is or remains suitable for them. Among other things, suitability of an acquisition will depend upon an interested party's investment and business plans and financial situation.

This document is prepared for information purposes only. It is made available on the express understanding that it will be used for the sole purpose of assisting the recipients to decide whether they wish to proceed with a further investigation of the Proposed Transaction.

The recipients realize and agree that this document is not intended to form the basis of any investment decision or any other appraisal or decision regarding the Proposed Transaction, and does not constitute the basis for the contract which may be concluded in relation to the Proposed Transaction.

All information contained in this document may subsequently be updated and adjusted. MergersUS Inc. has not independently verified any of the information contained herein or on which this document is based. Neither the Company, nor its management or shareholders, nor MergersUS Inc., nor any of their respective directors, partners, officers, employees or affiliates make any representation or warranty (express or implied) or accept or will accept any responsibility or liability regarding or in relation to the accuracy or completeness of the information contained in this document or any other written or oral information made available to any interested party or its advisers. Any liability in respect of any such information or any inaccuracy in or omission from the document is expressly disclaimed.

www.mergerscorp.com



© 2024 MergersCorp M&A International. All rights reserved.

© 2024 MergersCorp M&A International. MergersCorp™ M&A International is the collective brand name of independent affiliates of MergersCorp M&A International. For more details on the nature of our affiliation, please visit us on our website https://www.mergerscorp.com/disclaimer. MergersCorp M&A International is not a registered broker-dealer under the U.S. securities laws. MergersCorp M&A International does not offer or sell securities or provide investment advice or underwriting services. The articles or publications contained in this presentation are not intended to provide specific business or investment advice. The author or MergersCorp M&A International shall not be liable for any errors or omissions, or for any loss suffered by any person or organization acting or refraining from acting as a result of the content of this website. It is recommended that specific independent advice be sought before making any business or investment decision.

