

글로벌 CX 및 컨택 센터 플랫폼





CX

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서비스 대상 산업:

- 통신
- 정부
- 헬스케어
- 기타 산업

제공되는 서비스:

- 고객 관리
- 기술 지원
- 영업 지원
- 백오피스 운영
- AI 기반 솔루션
- 옴니채널 지원(음성, 채팅, 이메일, 소셜 미디어)
- 디지털 및 셀프 서비스 솔루션
- 대화형 AI 솔루션 플랫폼

지리:

- 미국 본사
- 10개국에서 운영 중

인원수:

- 4,000명 이상의 상담원

수익:

Page 1 of 2

TARGET PRICE

\$ 0

GROSS REVENUE

\$ 191,000,000

EBITDA

\$ 21,965,000

BUSINESS TYPE

콜 센터

COUNTRY

미국

BUSINESS ID

L#20250903

- 1억 9,100만 달러

EBITDA:

- 매출의 11.5%

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