

25세 프리미어 라틴 아메리카 BPO 콜센터 기회



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25

BPO

아르헨티나와 라틴 아메리카에서 25년 동안 우수한 성과를 거둔, 우수한 컨택 센터를 인수할 수 있는 특별한 기회입니다. 이 운영은 업계를 압도하는 유지율, '빅 4'의 감사를 받은 재무 기록, 연중무휴 미션 크리티컬 운영을 위해 설계된 정교한 인프라를 자랑하는 BPO 부문에서 보기 드문 사례입니다.

- 900명의 생산직이 연중무휴 24시간 운영되며 **1,100** 200명의 관리 직원으로 구성된 전담 팀의 지원을 받습니다.
- '회전문:인사'로 유명한 업계에서 이 회사는 평균 **6** 상담원 이직률과 **12** 관리직 이직률을 유지하고 있습니다.
- 노동 소송 건수 제로: 우수한 경영과 건강한 기업 문화를 입증하는 증거입니다.
- 중남미 및 북미 시장에서 20년 이상 경력을 쌓은 세 명의 파트너가 관리합니다.
- **8~10%** 일관된 **EBITDA**.
- 2024년까지 **4**감사를 받으며, 국제 세금 보고서를 완벽하게 준수합니다.
- 100% 부채가 없는 깨끗한 세금 상태(ARCA 준수).
- 두 개의 주요 통신 대기업이 포함된 강력한 포트폴리오, 6가지 계약 유형으로 다각화.
- 다각화된 광섬유 네트워크와 (온사이트 배터리 뱅크 + 발전기)을 갖추고 있습니다. 화재 방지 및 보안 시스템은 엄격한 국제 표준을 충족합니다.

TARGET PRICE

\$ 9,750,000

BUSINESS TYPE

콜 센터

COUNTRY

아르헨티나

BUSINESS ID

L#20261038

- 현재 챗봇을 위한 독점적인 AI 솔루션을 개발 중인 전담 통해 비즈니스가 자동화의 흐름에 앞서 나갈 수 있도록 지원합니다.
- 이 회사는 북미 고객과 20년간의 경험을 보유하고 있지만, 현재 환율이 수익성을 극대화하는 현지 시장에 최적화되어 있습니다.

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